

Return Packing Slip for US Domestic Orders

Full Name or Company Name:

Order number:

Street Address:

Ship to:
Helikon-Tex
9 Stonebreak Rd, Suite 1
Malta, New York 12020



City name, State, Zip code:

Phone number and/or email address:

support@helikon-tex.us
(518)-290-1777

www.helikon-tex.us

#	Item SKU or Item Name	Return Quantity	Return Code
1			
2			
3			
4			
5			
6			
7			

US Domestic Shipments Return Form

To continue with the high standards that we have set and our customers are accustomed too, we ask that you help us by completing this form as accurately as possible. This allows us to continue to improve your experience and return process.

Even though we are confident in our products, we offer a **60-day return policy** for your convenience. If you are dissatisfied with your purchase we'll gladly accept any return that follows our return policy. Please review our complete return policy at <https://www.helikon-tex.us/exchange-returns/>. To make your return easier, we have provided you a FedEx return label. If you prefer to use your own label, please send the items back to the address at the bottom of this page. If your return is a warranty claim, you are required to use our return label. To be able to process your refund, it is necessary to **complete the following checklist**:

Packing slip attached, quantity and return code entered on the Packing Slip (select the two letter code from the list to the right*)

I have read and agreed to the Return Policy found at <https://www.helikon-tex.us/exchange-returns/>

The item is in original/new condition, have original packaging and tags attached [not applicable for a warranty claim]

I understand that the provided return label cost (if used) may be deducted from my refund (\$10-\$25 depending on shipping weight and distance. Exact cost can be obtained by contacting our customer service) [not applicable for a warranty claim]

Customer comments:

:

*Return Codes

CM	Changed mind
OW	Ordered wrong item
RW	Received wrong item
WA	Warranty/Defective**
SD	Shipping Damaged***
ND	Not as described**
AL	Arrived too late
OT	Other**

** Requires customer comments or details regarding the return reason

***Please contact Helikon-Tex customer service prior to proceeding further (do not ship the item yet)

Customer Signature: